

THE VILLAGE HOUSE

rental accommodation

BOOKING CONDITIONS

ENQUIRIES AND MAKING A BOOKING

Please where possible use our on-line contact form to enquire about availability or alternatively please telephone or email us.

Receipt of a non-refundable deposit of 25% of your stay is required to confirm your booking and make the contract between both parties. Receipt of your deposit confirms that you have read and agreed with these booking conditions.

The balance payment is required in full 6 weeks before your arrival date. Payment is accepted in Euro cash, Euro cheque, Euro bank transfer or by secure card payment via Paypal (Paypal incurs a 3% surcharge). Details will be given at the time of your booking.

PRICES

All prices are quoted in € euros. Any additional costs will be levied at the end of your stay upon our inspection of the house and will be payable immediately.

The charge includes water, bed linen and bathroom towels. Electricity will be charged at the end of the rental period or monthly for long term rentals. For rentals of one year the electricity supply contract will be transferred to the tenant. Electricity for short term rentals is payable during the months of September – May inclusive for the 1 and 2 bedroom home and throughout the year for the 4 bedroom home..

There is normally a fast broadband WiFi internet connection available (free of charge).

GENERAL

A complimentary bottle of wine will be awaiting your arrival along with some coffee, sugar and tea bags to get you started.

ARRIVAL TIME

The accommodation will be available from 16.00 hrs on your arrival date. We can usually accommodate earlier times if necessary - please ask us.

DEPARTURE TIME

We ask that guests please vacate by 11.00 hrs on their departure date.

DAMAGES AND CLEANING

Please notify us immediately should any damages or breakages occur during your stay. You may be liable for the cost of repair or replacement, a verification of the property and the inventory will be carried out on the day of your departure.

The property must be left in a clean and acceptable condition upon your departure. The property must be left in the same condition to that it was provided in, including the arrangement of furnishings and equipment. An additional cleaning charge of €50 - €100 depending on the condition of the house will be levied should there be a need for additional cleaning or remedial works. Bed linens and towels need not be washed prior to your departure.

The Village House, 1 - 3 rue du Théron 34320 Gabian, France. siret: 488 415 423 00018

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BOOKING CANCELLATION OR ALTERATION

In the event of cancellation the 25% booking deposit is not refundable, however no other charges will be made, balance payments already made may be refunded less any bank charges applicable provided you cancel with at least 2 weeks notice. Please inform us as soon as possible if your plans change and you need to cancel or alter your booking.

If you do not arrive on your confirmed arrival date and fail to notify us that you will not be arriving we will assume you no longer require the accommodation. We may re-let the accommodation and it will no longer be available to you.

ANIMALS

Unfortunately animals cannot be accommodated.

SMOKING

The Village House is entirely non-smoking except on the balconies or terrace where available.

CHILDREN

We cannot accommodate people under 8 years of age.

FACILITIES

A full inventory is provided.

YOUR RESPONSIBILITIES

You are responsible for securely locking the house when you go out. There will be a charge to replace lost keys. A key is provided upon arrival, as second key can be provided on request.

Windows, entry doors and roof windows must be securely closed when you're are not in the property or when It is raining.

On your arrival date please check that the home meets our website description. If you have any cause for concern please let us know immediately, we will not accept complaints received after your departure date.

Guests are responsible for their own safety in the property and The Village House cannot be liable for any personal injury or damage to guests' property. Adequate travel insurance should be taken out by guests.

We reserve the right to ask you to leave the property at any time during your rental period and without refund if, in our opinion, your behavior is unacceptable to us. If on your arrival date we deem that you do not meet our booking conditions relating to age, animals, guest numbers etc. we also reserve the right to refuse entry to the property without refund.